



Advanced Process Auditing

1 Day Course

AT A GLANCE

Session Length:
1 day

Next Public Course:
Tuesday April 13th 2010
8:30am-5:00pm
Mississauga

Who Should Attend:
This course is primarily targeted at those who are already auditors or inspectors and wish to upgrade their skill set to include the 'process approach' to auditing.

Cost:
\$949 – per attendee + GST

Call 905-567-1319 x605 to register.

Group Discount:
If you are able to round-up 3 or more participants, we will give your group a 20% discount!

In-house Discount:
If you round-up 3 or more participants and hold the course at your location, we will give your group a 30% in-house discount!

This intensive course teaches process audit methodology for inspectors and auditors who want to know what it is, how to do it and to start process auditing immediately! You will learn:

Process Audit Preparation:

- Scheduling audits by process
- Preparing a process oriented audit plan
- Internal audit procedures
- Lead auditor & auditor responsibilities
- Audit team
- Auditor qualifications
- Process audit preparation
- Review of the Policy Manual, Procedures and Work Instructions

How to Conduct a Process Audit:

- Opening & closing an audit
- Auditor's rules and conduct
- Preparing for interviews
- Difficulties in process auditing
- Process oriented questioning
- What to observe
- Using a process oriented checklist
- Using the Policy Manual, Procedures & Work Instructions
- Writing and logging Corrective Action Requests
- Audit Follow-up

Learn from our industry experts

SatiStar's **process improvement** efforts focus on reducing costs, reducing waste and rework, reducing cycle times, reducing defects, increasing accuracy and on-time delivery, and above all **increasing profitability**. This training session will be facilitated by one of two senior instructors:

- **Mickey Jawa**, Chairman and CEO of SatiStar Corporation
- **Mark Lefebvre**, Executive Vice-President of SatiStar Corporation

For More Information

For registration, and other information please contact:

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SatiStar is
registered to
ISO9001:2008



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